



ASSISTANCE FROM A DISTANCE

How to Access DFS Services Remotely During the COVID-19 Pandemic



Children, Youth and Families



CHILD PROTECTIVE SERVICE HOTLINE:
703-324-7400

We all need help taking care of our children. If you're concerned about a child's well-being—or want to report or discuss a possible abuse or neglect situation—or want advice, counseling, resources or help, please call.



PARENTING TIPS, VIDEOS AND PODCASTS

While schools are closed and the kids are at home learn tips from our parenting experts:

www.fairfaxcounty.gov/familyservices/children-youth/parenting-education-programs



Older Adults



ADULT PROTECTIVE SERVICES HOTLINE:

703-324-7450

To report Abuse, Exploitation, or Neglect of an adult who is 60 years or older or is 18 years and older and incapacitated. Reports can be filed for people who live alone or with relatives or who are residents in nursing homes, assisted living facilities, hospitals, or group homes.



AGING, DISABILITY AND CAREGIVER RESOURCES LINE:

703-324-7948

Find county services, wellness programs, community engagement opportunities and volunteer opportunities at

www.fairfaxcounty.gov/OlderAdults or call and talk to a social services specialist, Monday through Friday, 8 a.m. to 4:30 p.m.



MEALS ON WHEELS:

703-222-0880

Fairfax County's Meals on Wheels program is now operating on a once-a-week basis and is delivering flash frozen meals to clients.

- Meals on Wheels is accepting new clients who are aged 60 and over. Call the county's Coordinated Services Program at 703-222-0880 for more eligibility information and to apply to the program.



People with Disabilities



SERVICES AND RESOURCES FOR PEOPLE WITH DISABILITIES: 703-324-5421

Find information on services, legal rights, assisted technology, transportation and more at www.fairfaxcounty.gov/familyservices/disabilities or call and talk to a disability specialist.



Domestic and Sexual Violence Services



DOMESTIC AND SEXUAL VIOLENCE SERVICES HOTLINE: 703-360-7273

Domestic violence feeds off of silence and fear. If you or someone you know is experiencing abuse, please call our hotline for resources and information about domestic or sexual violence. Our Hotline Advocates are able to help. Through our language line services, we can access over 140 languages.



Self-Sufficiency

MEDICAL AND FINANCIAL BENEFITS (SNAP, MEDICAID AND MORE):
www.fairfaxcounty.gov/familyservices/financial-and-medical/apply

WAYS TO TURN IN YOUR DOCUMENTS:

by Email: DFSMyCase@FairfaxCounty.gov

by Fax: 703-653-6679

by Mail: 12011 Government Center Parkway
Suite 232
Fairfax, VA 22035

OTHER WAYS TO RECEIVE HELP

Send a message to DFSMyCase@FairfaxCounty.gov
To get an EBT replacement card, call: 866-281-2448
Call: 703-324-7500

CAREER/EMPLOYMENT SERVICES:

Alexandria: 703-704-6286, DFSVCWAlexandria@fairfaxcounty.gov
Annandale: 703-533-5400, DFSVCWAnnandale@fairfaxcounty.gov
Reston: 703-787-4974, DFSVCWReston@fairfaxcounty.gov
Fairfax: 703-324-7280, DFSVCJ@fairfaxcounty.gov

- All Virginia Career Works-Fairfax Centers and the VIEW Job Center are closed until further notices. Services will continue to be offered through web-based and telephonic options, to include the following:
- Tools, resources, and assistance for job search, interview preparation, and career advancement
- Access to a bank of online employment resources and education and training options
- Workforce information and local labor market information
- Career Coaching
- Live job seeker webinar

